

## Saheco 5-year warranty

For Saheco, a commitment to quality lies at the core of our company's culture and is guaranteed through the following key elements:

- Implantation of own specific, specialized industrial equipment for a 100% national manufacturing.
- Adherence to approved procedures including quality control and test laboratories accredited by Applus+ certifications to EN1527 standard, with testings exceeding 100.000 cycles.
- Execution of thorough traceability for all our products employing IT processes alongside numeric and bar code systems.

These pillars, fortified by the expertise acquired over more than 50 years, the dedication of our team, and the confidence placed in us by our valuable customers, collectively contributed to our present position.

Saheco proudly reciprocates this trust by offering a 5-year warranty on all our in-house produced hardware including tracks, gear, and accessories.

### GENERAL WARRANTY TERMS

The warranty conditions from the date of purchase are valid if:

- The product is used according to the specifications.
- The product has been installed according to the operating instructions and by qualified personnel.
- No modifications or any kind of intervention have been made without the express authorization of S.A. Herrajes de Corredera, for the purpose of verify the cause of the defect.
- The defect, properly specified and verified, must be reported in writing to the seller within a maximum period of 30 days.
- If the customer has paid for the product in accordance with the payment conditions stipulated in the sale.

The warranty does not apply in the following cases:

- Expenses related to the repair of the defect, as well as the collection and disassembly of the product, labor, transportation costs, repair, equipment such as trucks with lifting platforms, scaffolding, and personnel travel to wherever necessary.
- Damages to equipment, individuals, or objects resulting from the malfunction of the product.
- Products from S.A. Herrajes de Corredera are manufactured through a highly qualified process in terms of corrosion resistance. As long as regular cleaning maintenance is demonstrated, the product is covered by this warranty.

